

Understanding and Implementing LAW 9000 - Legal Best Practice

LAW 9000 is the management system benchmark for legal practices, developed by QL Inc. and SAI Global in conjunction with the Law Society of New South Wales and The College of Law.

Based on the international ISO certification, which attracts SAI's exclusive "five ticks" quality mark, LAW 9000 - Legal Best Practice incorporates elements of the earlier QL Best Practice Framework as well as requirements for appropriate management systems for incorporated legal practices. Currently, around 40 practices, from national top tier firms to sole practitioners, have achieved or are in the process of certification. LawCover offer a discount to certified practices.

Why become certified?

Certification enables a legal practice to verify to its clients, stakeholders, regulators and to the legal marketplace that it has a well-organised system for delivering its services and managing risk, and that its systems are compliant with the recognised model for quality. It also provides staff with a clear indication of management's commitment to quality, and demonstrates that via its systems and processes the practice has a planned approach to its future development.

To support this certification, the College has developed LAW 9000 courses that assist participants to understand and implement the Framework, which was revised in 2010. The College's LAW 9000 courses can be tailored for in-house delivery to your organisation, involving all interested people and contributing significantly to the implementation of your management system.

Understanding LAW 9000

This half-day course assists participants to understand LAW 9000 and what it would mean for their practice. It examines the impact of management systems on the organisation and how the process approach to management provides structure to such a system.

The course is suitable for participants who wish to understand the scope of the LAW 9000 system and how it interacts with the requirements for incorporated legal practices.

The course is aimed at any staff or principals who want to know if the LAW 9000 system will be suitable or useful for their practice and who wish to know more about the Standard, its content and intent.

The course aims to:

- examine the impact of management systems in your organisation
- assist in the understanding of LAW 9000
- identify the benefits of implementing LAW 9000

Participants will understand:

- the structure and intent of the LAW 9000 scheme
- how LAW 9000 can work to the advantage of your firm and people
- SAI Global's certification process
- the costs of certification

Participants may claim from 3 to 10 MCLE points for these courses, including the rule 42 Practice Management and Business Skills requirement.

Implementing LAW 9000

This 1-day course follows 'Understanding LAW 9000' where participants will already have gained a basic understanding of the LAW 9000 standard. This course assists participants who wish to begin the process of implementing the LAW 9000 system or for staff in certified firms who wish to refresh or upgrade their LAW 9000 systems.

The course is aimed at participants who are to be actively involved with the implementation of the LAW 9000 system, either at a policy level or as an administrator (e.g. sole practitioner, partner, director or practice/office manager).

The course aims to:

- demystify implementation challenges
- define the road to certification
- clarify change management issues
- provide tools and approaches to make implementation simple, practical and sustainable

Participants will understand:

- practical aspects of implementation
- resource needs, costs and timeframes
- how to make LAW 9000 work to your advantage
- SAI Global's certification process

Understanding and Implementing LAW 9000

This 1.5 day course combines the two courses, allowing delegates to complete them both at one time.

